

Our Health Guarantee:

Thank you for choosing one of our puppies. The health and well-being of our puppies are of utmost importance. This contract is between Avalon Hills Kennel (AHK) and our valued pet parent (Buyer). It is written to protect the health and well-being of the puppy and outlining the standards we uphold, the assurances we provide, and the responsibilities expected of new pet parent(s).

Covered Conditions:

- Congenital and Hereditary Disorders: We guarantee that your puppy is free from life-threatening congenital or hereditary defects for a period of 12 months from the date of sale.
- General Health: Upon leaving our care, each puppy will have received a comprehensive veterinary examination, age-appropriate vaccinations, and deworming treatments. We guarantee your puppy is free from parvovirus, distemper, and other serious communicable diseases at the time of sale.

Verification and Documentation:

To uphold this guarantee, we provide:

- A signed veterinary health certificate stating the puppy's overall health status at the time of sale.
- A complete vaccination and deworming record, including dates and types of vaccines administered.
- Microchip information (if applicable)
- registration paperwork

Pet Parent(s) Responsibilities:

To maintain the validity of this Health Guarantee you must agree to the following terms:

- Have the puppy examined by a licensed veterinarian within 72 hours of adoption date. A copy of the examination report must be sent to AHK within 7 (seven) days.
- Provide routine preventative health care, including, but not limited to, vaccinations, deworming, heartworm prevention, flea/tick control, and regular veterinary check-ups.
- Feed a high-quality, age-appropriate diet and always provide clean water.
- Ensure safe and loving living conditions, appropriate exercise, and socialization.
- Ensure safe confinement in a fenced yard or kennel run, walk on lease and never restrain the puppy on a chain or rope outside.
- Must have puppy spayed or neutered by 6 months of age, if deemed appropriate/safe by a licensed veterinarian.

What Health Guarantee Does Not Cover:

- Illnesses or injuries resulting from neglect, abuse, accidents, or improper care after puppy leaves AHK.
- Minor conditions, such as fleas, ticks, coccidia, giardia, or other easily treatable parasites.
- Hypoglycemia, Colds/Upper Respiratory Infections or other minor illnesses.
- Conditions arising from the puppy's exposure to infectious diseases after leaving our care.
- Conditions caused by the administration of vaccines not approved or recommended by a licensed veterinarian.
- Any costs related to spaying/neutering, cosmetic surgeries, or elective procedures.

Procedure for Making a Health Guarantee Claim:

If a covered health issue arises within the guarantee period, the following steps must be taken:

- The pet parent must notify AHK in writing within 48 hours of diagnosis.
- The diagnosis must be confirmed by a licensed veterinarian. In some cases, AHK may request a second opinion from a veterinarian of our choosing (at our expense).
- All relevant medical records, test results, and veterinary reports must be provided to AHK.

Remedies Provided:

- If the puppy is found to have a life-threatening congenital or hereditary defect, AHK will offer one of the following remedies, at our discretion:
- Replacement of the puppy with one of equal value from a future litter.
- Return the puppy for a full or partial refund (determined on a case-by-case basis).

Limitations of Liability:

- Our liability is limited to the original purchase price of the puppy only. We are not responsible for any costs incurred beyond this amount, including but not limited to, transportation, veterinary care, training, or emotional distress.
- No guarantee is made regarding adult size, weight, color, or temperament,
- This guarantee is non-transferable and applies only to the original pet parent.

New owner agrees to pay for AHK legal fees should the new owner not fulfill contractual obligations. New owner agrees to let AHK determine venue. Should any litigation arise regarding the puppy for any reason the new owner is obligated to pay AHK legal fees.

Return and Rehoming Policy:

At AHK, we are committed to the lifelong welfare of every puppy that begins life with us. Should circumstances arise where the pet parent is unable to care for the puppy at any time in its life, we request that it be returned to us or that we are contacted to assist in rehoming. No refund is given in such cases, but peace of mind is given knowing your companion will always have a safe place with us.

Acknowledgment and Agreement:

By signing below, both parties acknowledge that they have read, understand, and agreed to the terms of this Health Guarantee.

Avalon Hills Kennel Signature: _____ Date: _____

Buyer/Pet Parent(s) Signature: _____ Date: _____

Conclusion:

At AHK, our greatest priority is the health, happiness, and well-being of our puppies. We strive to provide our pet parents with not only a wonderful companion, but also the assurance that their new family member has received the very best start in life. Please do not hesitate to contact us with any questions or concerns. Thanks again for choosing us!